

Year End Wrap Up

In order to serve you more effectively, please take a few moments to give us your feedback. It will be a great help as we strive to improve our service to you.

Your Program

Contact Name:

Email:

Phone:

Group Name:

Address:

Do you feel that your participants understand the Scrip program?

If not, what can UnitedScrip offer that will help you in the explanation process?

What percentage of your participants order on a regular basis?

0 – 25% _____

26-50% _____

51-75% _____

76-100% _____

Does your program credit part of the profit earned back to the participant through field trips, fees, or tuition credit?

How often does your program place orders with UnitedScrip?

Share a success story:

Share a frustration:

Phone Service

Are our representatives friendly?

Are our representatives knowledgeable?

Are your voice mails returned in a timely manner?

Additional Comments:

Email Service

Do you receive order confirmation replies?

Do you receive prompt replies to any problems?

Additional Comments:

Ourscrip.com

I do not utilize _____

Is the Order Form Creator user friendly?

Do you experience any difficulty with the ordering process?

What do you like most about ourscrip?

What do you like the least?

Additional Comments:

UnitedScrip 2006 Software

I do not utilize _____

Is the software user friendly?

Have you watched the tutorials and are they helpful?

Did you know that there is a manual for the software and have you found it useful?

Do you update your certificates with the link provided?

Can you understand the reports?

Do all of your reports function properly?

Are our representatives able to answer your questions?

Do you receive prompt service for your problems?

Additional Comments:

Return your survey to info@unitedscrip.com and receive a free poster!

Thank you so much for your help!